

## Hate Crime awareness week 16<sup>th</sup> – 20<sup>th</sup> October 2017

Briefing notes;

This year Hate crime awareness week 16<sup>th</sup> – 20<sup>th</sup> October 2017. We as a council carried out a number of different activities to raise the awareness of hate crime in our borough. The feedback we received was very interesting regards with how communities report, where to report and what's happens to the report of hate crimes? During that week we had stalls set up at Stockton, Thornaby and Billingham libraries at front receptions in partnership with Cleveland Police. The feedback consisted of;

- People not having confidence in the police and council when making reports, that's why some people don't report hate crime. (2.2 & 3.3)
- Don't Trust the Police (2.2)
- Didn't know that they could report hate crime at the council buildings or even the third party reporting centres, where is that advertised?(3.2)
- Waste of time reporting hate crime as nothing gets done. (I asked this person how many times she has reported hate crime, she said never as her friend told her).(3.4)
- People didn't know about the support on offer regards with VCAS (3.1)
- People didn't know what happens to the reports, when made (3.4)
- People didn't know who are our partners are to tackle hate crime? (3.2)

Some positive issues were;

- People were happy that we as a council and Police are working together to tackle hate crime.
- People wanted more information about being safe and where to go for advice around hate crime.
- All our personal alarms were given out as people felt safer with them.
- The property marking sessions worked really well at the libraries with over 1,000 people looking at Cleveland Police Facebook account and about 20 people getting their property marked.
- I believe the awareness sessions worked as it did start up a lot of discussions with people around hate crime.
- Great partnership working with the Cleveland Police.
- Promoting hate crime awareness through taxis and their offices, Also posters and hate crime leaflets were sent out and had positive feedback from the taxi trade meetings held in November. As a result of the positive feedback when any taxi renewal there licence or an application is made for a new licence they will automatically receive information regards with hate Crime leaflets and stickers for their vehicles.

**Please notes actions taken forward are highlighted in red brackets relating to the hate crime action plan 2018**